



Barista

Lead the coffee program.

EMPLOYMENT TYPE

Full-time, part-time or casual

REPORTS TO

Café Supervisor

AWARD / REMUNERATION

Hospitality Industry (General) Award (HIGA) — Food & Beverage Attendant Grade 3 (Specialist Coffee)

01 THE OPPORTUNITY

Lead the coffee program at one of the most photographed places on Earth

Coffee is often the first and last impression guests take away from their visit — and you'll help make it memorable. As Barista, you'll take pride in delivering consistently exceptional coffee while supporting the wider front-of-house team. From grinder calibration and milk texturing to workflow, training and quality control, you'll help establish a coffee program recognised for excellence, consistency and efficiency.

The venue. Operated by Elizabeth Andrews Catering, the Twelve Apostles Café forms the hospitality sector within the new Twelve Apostles Visitor Experience Centre on Victoria's spectacular Great Ocean Road. Welcoming more than two million visitors each year, the hospitality sector includes a 160-seat indoor café and restaurant, a 68-seat outdoor dining terrace, a premium grab-and-go café, an artisan gelato bar, a takeaway kiosk, and catering for tour groups and special events.

02 ABOUT THE ROLE

As Barista, you'll be responsible for maintaining exceptional coffee standards while working in a fast-paced, high-volume environment. You'll prepare and serve quality coffee with speed and consistency, maintain coffee equipment, support stock control and mentor team members in coffee preparation and workflow. Working closely with the Café Supervisor, you'll help ensure the coffee operation delivers an outstanding experience for every guest.

03 KEY RESPONSIBILITIES

- Prepare and serve consistently high-quality coffee during both regular and peak service periods.
- Maintain coffee quality through grinder calibration, machine care and workflow management.
- Texture milk to a consistently high standard while maintaining service speed.
- Maintain espresso machines, grinders and coffee equipment in accordance with manufacturer recommendations.
- Monitor coffee stock levels and assist with ordering, stock rotation and waste management.
- Mentor front-of-house team members in coffee preparation, beverage standards and register-to-bar workflow.
- Deliver warm, professional and efficient customer service to a diverse international audience.
- Maintain a clean, organised and food-safe coffee station at all times.
- Support wider front-of-house operations, including counter service, gelato service and general café operations during busy periods.

04 ABOUT YOU

- Demonstrated commercial barista experience in a busy café environment.
- Excellent milk texturing and espresso preparation skills.
- Confidence maintaining quality and consistency during high-volume service.
- Strong communication and teamwork skills.
- A genuine passion for coffee and hospitality.
- The ability to mentor others and share your knowledge.
- Excellent organisation and attention to detail.
- Availability to work weekends, public holidays and peak tourism periods.
- Full Australian working rights or a valid visa with work rights.

05 DESIRABLE

The following experience will be highly regarded:

- Experience in high-volume café operations.
- Coffee dial-in, grinder calibration and workflow optimisation.
- Experience training or mentoring other team members.
- Gelato or counter-service experience.
- Food Handler or Food Safety certification.

06 WHAT SUCCESS LOOKS LIKE

Within your first 90 days you will have:

- Consistently delivered exceptional coffee quality during both regular and peak trading periods.
- Maintained efficient coffee workflow while meeting service expectations.
- Successfully mentored front-of-house team members in coffee preparation and register-to-bar procedures.
- Established effective stock control and equipment maintenance routines.
- Become the trusted coffee specialist within the front-of-house team.



How to apply

Apply online at twelveapostlescafe.com.au — choose **Barista** from the role list and attach your resume. Our team reviews every application and will be in touch to arrange a chat. Questions? Email hr@elizabethandrews.com.au.